



Ernst Baur, CEO BAUR WohnFaszination GmbH

"I am still impressed how easy the consulting, teaching and implementation within two weeks was."

***„quisa is a lean, web-based workflow which is simple to integrate to win the customers and manage all the customer-specialised processes effectively and cost-efficiently in a team and at any time regardless of location.“***

**quisa** - provides you the best workflow for all the customer relevant processes.

**quisa** - is developed practically and provides a quick access to all the important data.

**quisa** - helps your company to achieve significant competitive advantages.

**quisa** - makes it possible to work regardless of location. Your employees can operate globally.

**quisa** - makes it possible to work regardless of location. Your employees can operate globally.

**quisa** - means saving of time while carrying out numerous routine tasks and operating with daily business.

**quisa** - means team work at the highest stage. Speed up your business processes basing them on a collaborative groupware.

**quisa** - makes it possible to work semi-automatically – delegate your tasks and resubmissions and gain a profit from an integrated control system.

**quisa** - keeps you informed – generate actual analyses and statistics of all the processes at any time (e.g. forecasts, telephone lists, etc...)

**quisa** - campaigns – create the newsletter or form letters to your target group in a quick and uncomplicated way.

**quisa** – office integration – create the template-based re-submissions for your business forms. From offer to invoice, credits or labels.

### functions

- address manager
- address import
- duplicate check
- acquisition of customers
- workflow
- CTI
- office integration
- web-mail
- web-fax
- groupware calendar
- campaigns
- newsletter tools
- outlook synchronisation



**modules**

- project management
- service processing
- complaints processing
- support processing
- ticketing system
- contract management
- geodata

Quisa module overview





### *customer's voice*

Ernst Baur, managing director of Baur Wohnwelt GmbH

*"With quisa we have found a high-quality product with fantastic cost effectiveness. Got to the point, a central idea of treating our interested parties and customers of the company was implemented with quisa. One knows everything what one has to know simply better and faster. I am still impressed how fast within the two weeks the whole implementation process, including the consultation, the installation and the training, has been carried out."*

### *increase of efficiency*

- higher satisfaction of customers
- increased availability and findability of the information as well as access possibility to it
- transparent processes because of united communication platform
- networked global operation

### *secure investment*

- forward-looking technology
- quick implementation
- use of an open interface and standards of high quality
- scalable platform
- simple adaptation
- convenient start with quisa-on-demand (ASP)

### **energy GmbH**

Hofgartenstr. 70

74196 Neuenstadt am Kocher

www.quisa.eu - info@quisa.eu

Tel. +49 (0) 71 39 - 937 54 90